

Pain Pilot Mobile Application Privacy Policy

This privacy policy governs your use of the Pain Pilot software application (“Application”) on a mobile device. The Application was created by MedGuider and NewFoundry and is used by study participants or other users during a study term for the purpose of recording when pain medication is taken and the levels of pain being experienced.

What information does the Application obtain and how is it used?

Upon onboarding the user, the application will know what medication schedule the user is on as well as certain dosage-related specifics about the user (allergies, medication amounts given, etc.) The application also obtains study participant pain scores. These participant attributes and pain scores are used to help users schedule their next medications and observe their pain protocols’ effectiveness.

User Provided Information – The Application obtains the information you were onboarded with after you download and pair the Application with your account in order to help schedule medications and to track your pain scores. There is no standard way to register an account besides being onboarded directly to the study. Onboarding with us is mandatory to be able to use the basic features of the Application. When you get onboard with us and use the Application, you generally provide (a) your email address, user name, password and other registration information; (b) information you provide us when you contact us for help; and (c) information you enter into our system when using the Application, such as physician contact information and project management information. We may also use the information you provided us to contact you from time to time to provide you with important information and required notices.

Automatically Collected Information - In addition, the Application may collect certain information automatically, such as the type of mobile device you use, your mobile device’s unique device ID, the IP address of your mobile device, your mobile operating system, the type of mobile internet browsers you use, and information about the way you use the Application.

Does the Application collect precise real time location information of the device?

This Application does not collect precise information about the location of your mobile device.

Do third parties see and/or have access to information obtained by the Application?

No, third parties do not see and/or have access to information obtained by this Application.

Opt-out of all information collection by uninstalling the Application

You can stop all collection of information by the Application easily by uninstalling the Application. You may use the standard uninstall processes as may be available as part of your mobile device or via the mobile application marketplace or network.

Data Retention Policy, Managing Your Information

We will retain User Provided Information for as long as you use the Application and for a reasonable time thereafter. If you'd like us to delete User Provided Information that you have provided via the Application, please contact us at [pain-pilot-privacy@newfoundry.com] and we will respond in a reasonable time. Please note that some or all of the User Provided Information may be required for the Application to function properly, and we may be required to retain certain information by law.

Children

We do not use the Application to knowingly solicit data from or market to children under the age of 13. If a parent or guardian becomes aware that his or her child has provided us with information without their consent, he or she should contact us at [pain-pilot-privacy@newfoundry.com]. We will delete such information from our files within a reasonable time.

Security

We are concerned about safeguarding the confidentiality of your information. We provide physical, electronic, and procedural safeguards to protect information we process and maintain. For example, we limit access to this information to authorized employees and contractors who need to know that information to operate, develop or improve our Application. Please be aware that, although we endeavor to provide reasonable security for information we process and maintain, no security system can prevent all potential security breaches. Changes This Privacy Policy may be updated from time to time for any reason. We will notify you of any changes to our Privacy Policy by posting the new Privacy Policy here [<https://prod-a.assets.pain-pilot.kestrelcare.com/privacy-policy.pdf>]. You are advised to consult this Privacy Policy regularly for any changes.

Your Consent

By using the Services, you are consenting to our processing of User Provided Information and Automatically Collected Information as set forth in this Privacy Policy now and as amended by us. "Processing," means using cookies on a computer/hand held device or using or touching information in any way, including, but not limited to, collecting, storing, deleting, using, combining and disclosing information, all of which activities will take place in the United States. If you reside outside the U.S. your information will be transferred to the U.S., and processed and stored there under U.S. privacy standards. By using the Application and providing information to us, you consent to such transfer to, and processing in, the U.S.

Contact us

If you have any questions regarding privacy while using the Application, or have questions about our practices, please contact us via email at [pain-pilot-privacy@newfoundry.com].